Indigenous Remote Communications Association

Our Media Matters

Renewing Australian Government Policy for First Nations Broadcasting and Media

9 Calls for Action
June 2018

| ESSENTIAL | PROFESSIONAL | LOCAL & CONNECTED | CULTURALLY APPROPRIATE |
Our 9 Calls for Action

1. **Broadcasting Act Reform**
   Recognition of First Nations broadcasting as a separate licence category under the Broadcasting Services Act 1992 (BSA) to increase professionalism & income generation potential.

2. **Operational & Employment Funding**
   Provision of adequate operational & employment funding for First Nations broadcasting & media services to build capacity and sustain employment.

3. **Live & Local Expansion Program**
   Creation of an innovative program (Live and Local) to enable unserved areas with significant numbers of First Nations people to be reached.

4. **Strengthen News Services**
   Increase in the news & current affairs capacity of First Nations broadcasters across the country and building of jobs and new employment opportunities.

5. **Expand Training & Career Pathways Programs**
   Expansion of training & employment programs for the First Nations broadcasting & media sector to build professionalism & career pathways.

6. **Upgrade Infrastructure**
   Upgrade of broadcasting infrastructure to meet current industry standards & workplace health & safety requirements.

7. **Primary Channel for Government Messaging to First Nations Audiences**
   Recognition of the sector as the preferred channel for government First Nations information campaigns.

8. **Preserve Archives**
   Preserve First Nations media archives to sustain culture & language, and create meaningful employment.

9. **Annual Content Production Fund**
   Establish an annual and competitive content development fund for First Nations broadcasters and media producers to support cultural maintenance and meaningful jobs.
Our Media Matters

**Our Media is Essential**
First Nations media provides Aboriginal and Torres Strait Islander peoples with a voice, and with control over their own representation. First Nations radio is a first-line service to Aboriginal and Torres Strait Islander communities. In many remote communities they are the only terrestrial broadcasting service available.

**Our Media is Professional**
First Nations broadcasters are ACMA licensed. First Nations broadcasters are bound by ACMA regulations and codes of practice. They provide meaningful jobs and training for First Nations people.

**Our Media is Local & Connected**
First Nations broadcasters and media producers are located in the communities they serve. They employ local people. They produce customised content to meet local needs, including in-language content where relevant. They distribute their content across broadcasting and Internet platforms as well as through apps and social media.

**Our Media is Culturally Appropriate**
First Nations media producers create media that is appropriate to local cultural protocols. It is delivered in local languages. First Nations media organisations maintain media archives and support cross generational sharing of culture and language.
**THE ISSUE**

The inclusion of First Nations broadcasting in the category of community broadcasting negatively impacts First Nations broadcasters access to spectrum, their participation in the co-regulatory processes of the broadcasting industry and their financial position.

The First Nations broadcasting sector has lobbied for decades for a separate licence category. First Nations broadcasters provide a primary service to First Nations communities and people. They are the preferred channel for First Nations audiences due to their cultural appropriateness and for their positive representation of First Nations issues as compared to the negative stereotyping in mainstream media. As representatives of the First Nations of Australia they have a right under the United Nations Declaration on the Rights of Indigenous People to their own media.

Through their inclusion in the BSA under the community broadcasting category, First Nations broadcasters are required to compete for spectrum with community broadcasters. This has led to significant gaps in the provision of First Nations broadcasting in capital cities such as Adelaide, Canberra and Hobart, as well as in regional areas with large First Nations populations.

The lack of separate categorisation has meant that First Nations broadcasting has been marginalised in consultations and discussions on broadcasting regulation and reform as led by the Department of Communications and the Arts. There are impacts of regulation on First Nations broadcasting that need specific consideration.

Furthermore, the inclusion of First Nations broadcasting under the community broadcasting category of the BSA reduces the sustainability of First Nations broadcasting due to the limitations on sponsorship (maximum 5 minutes per hour). First Nations audiences are generally characterised by low income levels. Alternative income models of fees based membership and community fund raising are extremely limited in their applicability to First Nations broadcasting.

A separate category of First Nations broadcasting would enable alternative income streams through opening up advertising and sponsorship at an appropriate level.

**IRECA calls for:**

- The Australian Government to reform the Broadcasting Services Act 1992 to provide for a separate broadcaster license category for First Nations broadcasting and to make the necessary regulatory changes for spectrum allocation and codes of practice.
- The relocation of First Nations broadcasting policy and funding management to the Department of Communications and the Arts.

**Budget request:** Budget neutral

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**OUR MEDIA IS ESSENTIAL**

June 2018
**OUR MEDIA MATTERS CALL FOR ACTION 1**


**CONTEXT**

![Chart showing ACMA licence statistics: First Nations broadcasting services and First Nations broadcast sites (transmission & retransmission).]

Why First Nations people listen to their radio stations:

- **It's my people:** 61%
- **Positive Indigenous stories:** 48%
- **Indigenous focus:** 48%
- **Indigenous voices:** 39%
- **Make me feel proud:** 36%

*ACMA licence statistics: First Nations broadcasting services and First Nations broadcast sites (transmission & retransmission).*
Communications and media are essential and primary services in First Nations communities. It is also a growing field of employment for First Nations peoples. However, this has not been acknowledged in government policy, severely impacting on the funding available to these services under the Indigenous Advancement Strategy and its predecessors. The 1999 ‘Digital Dreaming’ report noted the operational funding for the sector was “demonstrably inadequate” and needed to be increased from $12 million (as it was at that time) to $22.35 million.

Despite a significant increase in the number of First Nations media organisations across Australia, and demand for funding more than doubling since 1996, the funding level for operations have remained virtually unchanged at about $15 million per annum for the last decade. The lack of CPI increases over those years has meant a loss of around $3.6 million to the sector in real terms.

Since 2009, employment funding of $6 million per annum has been provided additional to operational funding. However, this does not address the issue of inadequate operational funding. Nor does it address the expansion of funding needed to meet the Australian Government’s requirement for 90% First Nations employment in Indigenous Advancement Strategy funded organisations.

Nevertheless, despite these funding challenges the sector has returned $2.87 of social and cultural value for each dollar invested as shown in the 2017 Social Return on Investment Study of Indigenous broadcasting service. That study found that First Nations broadcasters are contributing towards more of the Government’s priorities than is currently recognised. The study also noted that there is a minimum resourcing threshold that must be maintained to enable Indigenous Broadcasting Services and their staff to diversify their activities and seek alternative income streams.

The generally low socio-economic status markets within which First Nations broadcasters operate are not conducive to membership fund raising, and as community broadcasters they are limited to 5 minutes in the hour for income producing sponsorship. The financial sustainability of the First Nations broadcasting and media sector needs urgent attention through the provision of adequate funding.

IRCA calls for a funding increase to $30 million per annum, indexed annually for CPI, for operational and employment funding of the existing First Nations broadcasting organisations.

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Budget request: Additional $9 million per annum to provide for $30 million per annum funding.
2 Operational & Employment Funding. Address the need for adequate operational and employment funding of First Nations broadcasting and media services.

CONTEXT

First Nations broadcasting and media locations

- 103 Remote Indigenous Broadcasting Services
- 26 regional and urban radio services
- 8 Remote Indigenous Media Organisations
- 1 national radio news service
- 1 public TV broadcaster
- 3 community TV broadcasters
- 1 commercial TV service

First Nations broadcasting and media reach

Remote, Regional and Urban radio services reaches:

- Around 320,000 Aboriginal and Torres Strait Islander persons, including around 101,000 very hard to reach people in remote Indigenous communities.
- Approximately 47% of the Australian Aboriginal and Torres Strait Islander population.

First Nations radio listenership

- 32% Nationally
- 20% Urban
- 24% Regional
- 63% Remote
- 80% Very Remote

First Nations radio engagement (nationally)

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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<th></th>
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</thead>
<tbody>
<tr>
<td>For positive stories on First Nations people</td>
<td>48%</td>
<td>Makes me feel included</td>
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<td>48%</td>
<td>First Nations voices/personalities</td>
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<td>To hear people talking in my own language</td>
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<td>I think of it as my station</td>
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</tbody>
</table>


2 Ibid
Operational & Employment Funding. Address the need for adequate operational and employment funding of First Nations broadcasting and media services.

FIRST NATIONS BROADCASTING SOCIAL RETURN ON INVESTMENT KEY FINDINGS

For every dollar invested in First Nations broadcasting and media, 
$2.87 of cultural, social and economic value is returned.

1. Indigenous Broadcasting Services provide much more than radio – they are community assets that contribute to strengthening culture, community development and the local economy

   • Indigenous Broadcasting Services effectively execute their core business of broadcasting Indigenous information, news, interviews, music, community events and stories to large audiences.
   • They also achieve a wide range of valuable outcomes that go much further than simply delivering a radio service.
   • Indigenous Broadcasting Services core funding enables them to help keep culture alive by creating culturally rich environments and by recording, preserving and broadcasting culture in an appropriate way.
   • Indigenous Broadcasting Services also play a crucial role increasing community cohesion, building community resilience and supporting people into meaningful employment.

2. The outcomes achieved by Indigenous Broadcasting Services appear consistent but the activities they undertake are varied

   • All three Indigenous Broadcasting Services analysed are delivering outcomes consistent with the four themes of communication, strengthening culture, stronger communities and increased employment and participation.
   • But their approach to achieving those outcomes vary dramatically; from a Claymation video studio in Yuendumu to puppets delivering public safety messages in Port Augusta and a programme supporting young musicians to develop their careers in Sydney.

3. The activities Indigenous Broadcasting Services undertake are tailored to the specific needs of the community which helps build trust amongst the community

   • Indigenous Broadcasting Services must have the trust and support of the community in order to operate effectively. Without that trust and support, Indigenous Broadcasting Services would not have such significant and engaged listener bases.
   • Community needs vary greatly and Indigenous Broadcasting Services understand and respond to those community needs, which in turn builds the necessary community trust. Examples of activities that have built that trust include managing a cultural archive of national significance, facilitating job skills training and CV writing support and running Indigenous festivals for 35,000 Indigenous and non-Indigenous people to celebrate culture.
   • Indigenous Broadcasting Services further build trust through a close connection to the community. All three Indigenous Broadcasting Services analysed are controlled and largely staffed by local Indigenous people, they have welcoming physical premises and cultivate an active network of connections to members of the community.
**Operational & Employment Funding.** Address the need for adequate operational and employment funding of First Nations broadcasting and media services.

**FIRST NATIONS BROADCASTING SOCIAL RETURN ON INVESTMENT KEY FINDINGS**

4. Indigenous Broadcasting Services are achieving a range of social returns on investment, heavily informed by their context, and value flows to a variety of stakeholder groups

- Across all analyses, the stakeholder group experiencing the greatest share of value are listeners and community members.
- Other stakeholders experiencing significant value from Indigenous Broadcasting Services include employees, volunteers, Indigenous musicians, artists and the Australian Government. Value was split relatively evenly across outcome themes, which reinforces the interrelationship of outcomes.
- All three Indigenous Broadcasting Services are achieving substantial value. Different ratios are influenced by the size of an IBS’s listener base, the level of investment the IBS receives, the relatively high costs of servicing a remote area and the investment a RIMO must make to service multiple RIBS.

5. Indigenous Broadcasting Services are contributing towards more of the Government’s priorities than is currently realised

- The Australian Government’s Indigenous Broadcasting and Media Priorities are being achieved by Indigenous Broadcasting Services and nearly all of those priorities can be mapped to material outcomes identified in this analysis.
- Indigenous Broadcasting Services are contributing to more of the Australian Government’s IAS objectives than is currently realised. Indigenous Broadcasting Services contribute to all of the objectives under the Culture and Capability programme – including culture, community development and reconciliation – as well as priorities under other programme streams through employment, support for education and wellbeing outcomes and investment in remote Australia.

6. Indigenous Broadcasting Services can leverage government funds to generate additional revenue – and greater impact – but only if they have sufficient resourcing available

- The Indigenous Broadcasting Services receive approximately 75 per cent of their funding through PM&C and an additional 8 per cent from other government sources (at the state and federal level).
- Indigenous Broadcasting Services have demonstrated their capacity to generate their own revenue but there is a minimum resourcing threshold that must be maintained to enable Indigenous Broadcasting Services and their staff to diversify their activities and funding.

For more information see [https://irca.net.au/about/social-value-study-2017](https://irca.net.au/about/social-value-study-2017)
**OUR MEDIA MATTERS CALL FOR ACTION 3**

**Live & Local Expansion Program.** Create an innovative program (Live and Local) to expand First Nations radio to unserved areas with significant First Nations populations.

**THE ISSUE**
A significant number of First Nations communities are without a culturally appropriate and locally relevant First Nations radio service.

Approximately, fifty-three percent (53%) of First Nations are without access to a First Nations radio service. The other forty-three percent (43%) are reached by one hundred and thirty-seven (137) licensed First Nations radio services in Australia. Many of these are in remote and regional areas, using a hub and spoke broadcasting model to reach to multiple locations. Many “spoke” communities are resourced with a radio studio, enabling local broadcasting and regional network contributions. This model provides opportunities for local employment throughout the First Nations radio network footprint.

Compounding the issue of lack of resourcing for a First Nations primary radio service for the 53%, is the lack of spectrum in the capital cities of Adelaide, Canberra and Hobart, and in many major regional areas.

First Nations broadcasters provide a primary service to First Nations communities and people. They are the preferred channel for First Nations audiences due to their cultural appropriateness, local relevance and positive representation of First Nations issues as compared with negative stereotyping prevalent in mainstream media.

National and commercial broadcasters do not provide content on a continuing basis that can support the interests, languages, cultures and needs of First Nations peoples. Such media is often perceived as being racist and breaching complex and nuanced cultural protocols. First Nations modes of production cater for community needs interests, cultural protocols, and delivery of information in local languages where appropriate.

There are innovations possible through a range of technological and community engagement models that can retain local relevance and live broadcasting over distributed networks. A Live and Local Innovation program is needed to enable effective expansion of First Nations broadcasting into priority areas, including leveraging capacity of existing First Nations broadcasters.

**Budget request:** $3 million per annum

**IRCA calls for the funding of an innovative First Nations radio broadcasting expansion program into those First Nations communities without a primary First Nations radio service.**

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**OUR MEDIA IS ESSENTIAL**

June 2018
**OUR MEDIA MATTERS CALL FOR ACTION 3**

**Live & Local Expansion Program.** Create an innovative program (Live and Local) to expand First Nations radio services to unserved areas with significant First Nations populations.

## Why First Nations people listen to First Nations radio

<table>
<thead>
<tr>
<th>Reason</th>
<th>Total</th>
<th>Metro</th>
<th>Regional</th>
<th>Remote</th>
<th>Very Remote</th>
</tr>
</thead>
<tbody>
<tr>
<td>For positive stories on Aboriginal and Torres Strait Islander people</td>
<td>48%</td>
<td>48%</td>
<td>26%</td>
<td>63%</td>
<td>79%</td>
</tr>
<tr>
<td>The First Nations focus in the programs/news &amp; current affairs</td>
<td>48%</td>
<td>61%</td>
<td>35%</td>
<td>50%</td>
<td>54%</td>
</tr>
<tr>
<td>To hear people talking to me in my own language</td>
<td>28%</td>
<td>31%</td>
<td>20%</td>
<td>32%</td>
<td>56%</td>
</tr>
<tr>
<td>Its my own or neighbouring community members who are the presenters</td>
<td>40%</td>
<td>44%</td>
<td>35%</td>
<td>42%</td>
<td>46%</td>
</tr>
<tr>
<td>Provides jobs for remote First Nations community members and I want to support it</td>
<td>34%</td>
<td>37%</td>
<td>23%</td>
<td>41%</td>
<td>48%</td>
</tr>
<tr>
<td>To hear about my own people and my own community</td>
<td>61%</td>
<td>71%</td>
<td>67%</td>
<td>52%</td>
<td>65%</td>
</tr>
<tr>
<td>I think of it as my station</td>
<td>32%</td>
<td>25%</td>
<td>23%</td>
<td>42%</td>
<td>37%</td>
</tr>
<tr>
<td>First Nations voices / personalities</td>
<td>39%</td>
<td>45%</td>
<td>29%</td>
<td>43%</td>
<td>44%</td>
</tr>
<tr>
<td>Makes me feel proud</td>
<td>36%</td>
<td>41%</td>
<td>26%</td>
<td>40%</td>
<td>46%</td>
</tr>
<tr>
<td>Makes me feel included</td>
<td>34%</td>
<td>34%</td>
<td>29%</td>
<td>37%</td>
<td>36%</td>
</tr>
</tbody>
</table>

## Areas of high First Nations population without a dedicated First Nations radio service

<table>
<thead>
<tr>
<th>City</th>
<th>State</th>
<th>Indigenous population Census 2011¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canberra</td>
<td>ACT</td>
<td>2,876</td>
</tr>
<tr>
<td>Central Coast</td>
<td>NSW</td>
<td>9,020</td>
</tr>
<tr>
<td>Dubbo</td>
<td>NSW</td>
<td>4,682</td>
</tr>
<tr>
<td>Newcastle</td>
<td>NSW</td>
<td>3,926</td>
</tr>
<tr>
<td>Tamworth</td>
<td>NSW</td>
<td>6,406</td>
</tr>
<tr>
<td>Wagga Wagga</td>
<td>NSW</td>
<td>3,300</td>
</tr>
<tr>
<td>Wollongong</td>
<td>NSW</td>
<td>4,228</td>
</tr>
<tr>
<td>Gold Coast</td>
<td>QLD</td>
<td>6,195</td>
</tr>
<tr>
<td>Sunshine Coast</td>
<td>QLD</td>
<td>4,589</td>
</tr>
<tr>
<td>Toowoomba</td>
<td>QLD</td>
<td>5,242</td>
</tr>
<tr>
<td>Adelaide</td>
<td>SA</td>
<td>15,595</td>
</tr>
<tr>
<td>Hobart</td>
<td>TAS</td>
<td>6,895</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>72,954</strong></td>
</tr>
</tbody>
</table>

A map of current First Nations broadcasters is available at [www.irca.net.au/our-industry/radio-services](http://www.irca.net.au/our-industry/radio-services)

Strengthen News Services. Increase the news and current affairs capacity of First Nations broadcasters through a targeted funding program.

THE ISSUE
Reporting on First Nations matters by mainstream media is often problematic, focusing on the “problems of First Nations people” and taking a deficit approach. The representation of First Nations peoples in mainstream media negatively impacts on the development and implementation of government Indigenous policy.

Effective policy and funding is needed to:

- Establish a news capacity building program to support the expansion of news gathering and journalism jobs across the country, producing for radio, TV, print and online; and
- Establish a First Nations news desk for multi-platform content sharing.

First Nations news services are a vital part of the diversity and integrity of Australian news media, especially following the recent media reform legislation changes. The public interest of First Nations peoples and communities has not been well served by much of the mainstream media. First Nations peoples are largely excluded from the news making process and commentary, and despite journalism protocols are often represented negatively.

First Nations broadcasting and media has a vital role in providing a balanced and culturally appropriate media and greater local representation. Journalism must include the “full range of First Nations media voices” in both mainstream as well as in First Nations radio, TV and print media in order to promote awareness and understanding among non-Indigenous Australians, correct historical inaccuracies and promote reconciliation.

A news capacity building program needs to be funded to support the expansion of news gathering and journalism jobs across the breadth of the sector, and the development of a First Nations news desk for multi-platform content sharing.


Budget request: $1 million per annum

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OUR MEDIA IS ESSENTIAL

June 2018
Strengthen News Services. Increase the news and current affairs capacity of First Nations broadcasters through a targeted funding program.

**CONTEXT**

**First Nations News and Current Affairs Services**

- Strong Voices, CAAMA Radio
- NITV: Awaken, Living Black, NITV News, The Point
- Awaye, ABC
- Indigenous X
- Koori Mail
- First Nations radio local news

**First Nations News Preferences: Very Remote Communities**

McNair Ingenuity Research in partnership with IRCA conducted a survey in 2016¹ in very remote Indigenous communities about their media behaviours and preferences. That survey showed that remote First Nations community radio was highly valued for its culture and language role. It showed that remote First Nations media organisations play an important role in the provision of locally relevant and accessible news and information.

In contrast to the frequent poor representation of First Nations people in mainstream media, remote radio was highly valued for its positive representation as well as for its Aboriginal and Torres Strait Islander focus.

**First Nations Audience Preferences**

| Top 6 reasons for Aboriginal and Torres Strait Islander listenership of remote Indigenous radio |
|---|---|
| 1 | For positive Aboriginal and Torres Strait Islander stories 77% |
| 2 | Hearing about own people and community 67% |
| 3 | For the Aboriginal and Torres Strait Islander focus in programs and news 56% |
| 4 | Hearing people talk in own language 56% |
| 5 | Supports local employment 51% |
| 6 | Feel proud when listening 51% |

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**OUR MEDIA IS ESSENTIAL**

June 2018
THE ISSUES
1. Low level of employment in First Nations broadcasting and media due to restricted funding, plus challenges in establishing First Nations career pathways in regional and remote areas.
2. Wage levels in funded programs are inconsistent with modern Award rates.

The First Nations broadcasting and media sector provides an effective opportunity to address high unemployment rates in First Nations communities, especially with emerging roles in a rapidly changing convergent media industry. It provides a culturally appropriate employment environment that builds on the culture and language skills already held by First Nations peoples. The 2017 Social Return on Investment study of First Nations broadcasters found that these organisations strengthen employment through:

- Offering flexible working arrangements in culturally safe environments.
- Creating work opportunities that are aligned with the interests of individuals.
- Building pride through being connected with these organisations.

The Australian Government’s target of 90% First Nations people in Indigenous Advancement Strategy funded organisations provides a target that now requires a funding commitment for expansion of employment funding. There has been no substantive increase in funding to the sector for nearly 20 years. Operational funding for the the approximately one hundred and twenty (120) Indigenous remote, regional and urban radio stations has stayed steady at around $15 million per annum and is unable to cater for expanded employment. Employment funding of $6 million per annum now integrated into Indigenous broadcasting funding under the Indigenous Advancement Strategy has been welcome but insufficient to enable the 90% target to be met across the board.

Expanding employment needs to be underpinned by a concerted, accredited training effort. The target of 90% First Nations employment requires targeted career pathways development programs and ongoing support for First Nations people to progress to coordination, management and technical roles. IRCA is currently developing a Skills Development and Employment Strategy consistent with First Nations learning and delivery needs. This will provide a framework for employment expansion, addressing new and emerging media jobs, job retention and management career pathways development. The strategy development is being led by key First Nations people in the broadcasting and media sector.

IRCA calls for funding for implementation of IRCA’s training and employment strategy.

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Budget request: $5 million per annum
IRCA Skills Development and Employment Strategy
The Strategy is due for completion in July 2018. The Strategy is being coordinated by Pauline Clague and Matthew Walsh of the Jumbunna Institute for Indigenous Education and Research of the University of Technology, Sydney. The team is working to IRCA’s brief, namely:

- Development of a Skills Development and Employment Strategy for the First Nations media industry, that includes:
  - Audit - Undertake survey of existing employment and training within the sector, and current plans/strategies by member organisations and stakeholders
  - Employment and Career Development Action Plan
  - Training and Skills Development Action Plan
  - Strategy and action plan templates for member orgs to address the IAS Indigenous Employment Target policy
  - Recommendations of future projects and policy actions

Employment rates
In 2014, two hundred and seven (207) remote First Nations people were employed across one hundred and fourteen (114) remote Indigenous media services. Most of these were working on work-for-the-dole salary levels under the National Jobs Program. This is a very low rate of employment reflecting the low levels of funding for the sector. The wage rates are not consistent with national Awards and do not reflect the levels of training, experience, cultural knowledge and language capability.

Profile of First Nations broadcasting and media employers
First Nation broadcasters reach nearly 50% of the Australian Aboriginal and Torres Strait Islander population. The sector comprises:

- Radio services able to reach around 320,000 First Nations people, including around 100,000 very hard to reach people in remote Indigenous communities, or approximately 47% of the First Nations population.
  - A wide range of First Nations news and current affairs services including:
    - Central Australian Aboriginal Media Association’s news service, including its Strong Voices program.
    - Koori Radio’s news and current affairs programming
    - NITV News and Living Black
    - Print media including Koori Mail, National Indigenous Times, Land Rights News
  - A regional satellite TV service reaching 240,000 remote households and a free to air national TV service.
  - Over 230 radio broadcast sites across Australia.
  - Around 35 First Nations community owned and managed not-for-profit media organisations.

A map of First Nations broadcasters is available at [https://www.irca.net.au/our-industry/radio-services](https://www.irca.net.au/our-industry/radio-services)
Upgrade Infrastructure. Upgrade broadcasting and digital infrastructure to meet current industry standards and work health and safety requirements.

THE ISSUES
1. Broadcasting, transmission and digital networking equipment has not been upgraded in a coordinated program since the IRRR of 2007-2009.
2. Broadcasting facilities in many remote communities are not compliant with workplace health and safety requirements.

A targeted broadcasting, infrastructure and digital network upgrade program is needed to bring First Nations radio services up to industry standard. Lack of a capital equipment and R&M funding program over the last 15 years, has hampered the First Nations broadcasting sector in migrating to new IT based technologies. The last coordinated upgrade program was the Indigenous Remote Radio Replacement Program 2007-2009. Contingency funding previously available through Australian Government Indigenous broadcasting funding has not been available since 2015/2016.

Changes in the broadcasting and transmission industry are characterised by increasing utilisation of Internet technologies and by rapid advances especially in relation to smart technologies. Smart technologies provide for cost–effective network management and monitoring of remote broadcast facilities saving R&M and travel costs for remote Indigenous media organisations. In addition, the utilisation of modern IP network technologies and broadcast software systems has advantages for radio services with multiple broadcast sites, enabling targeted location specific information and sponsorship messages.

Associated with the equipment upgrade need, is the failure of a number of remote radio studios (Remote Indigenous Broadcasting Services (RIBS)) to meet workplace health and standards requirements. Inadequate building conditions, including lack of toilets, were identified in around 19 of the 103 RIBS in the 2014 Audit of Remote Indigenous Broadcasting Services. Employment retention is affected by poor working conditions, with the condition of buildings also putting them at risk of vandalism and consequent disruption to broadcasting services.

At the community level, remote Indigenous communities are experiencing failures in the Direct-to-Home satellite TV and radio services delivered through VAST. Up to 1/3 of households have no access to VAST. Funding of a rectification program is urgently needed.

Definitions:
• Smart technologies are those capable of adapting and responding automatically to changes in its operating environment and providing data to support operational decision making.

IRCA calls for:
• Funding of a broadcasting and digital infrastructure and equipment upgrade program.
• Funding of a facilities upgrade program.
• Provision of a R&M program, through remote housing, for VAST DTH installations in remote communities.

Definitions:
• Smart technologies are those capable of adapting and responding automatically to changes in its operating environment and providing data to support operational decision making.

Budget request: $2 million per annum

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June 2018
Upgrade Infrastructure. Upgrade broadcasting and digital infrastructure to meet current industry standards and work health and safety requirements.

First Nations Broadcasting and Media Radio Services
- 103 Remote Indigenous Broadcasting Services
- 26 regional and urban radio services
- 8 Remote Indigenous Media Organisations
- 1 national radio news service

2014 RIMO and RIBS Audit

<table>
<thead>
<tr>
<th>RIMO</th>
<th>No of RIBs buildings needing significant R&amp;M</th>
<th>RIMO</th>
<th>No of RIBs buildings needing significant R&amp;M</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAAMA</td>
<td>10</td>
<td>QRAM</td>
<td>4</td>
</tr>
<tr>
<td>PAKAM</td>
<td>3</td>
<td>TEABBA</td>
<td>2</td>
</tr>
</tbody>
</table>

Indigenous Remote Radio Replacement Program

The Indigenous Remote Radio Replacement (IRRR) Project was initiated through a commitment of $3.3 million under the Australian Government’s Backing Indigenous Ability (BIA) program.

VAST DTH Installation Status Remote Indigenous Communities 2016

<table>
<thead>
<tr>
<th>Working and in use</th>
<th>Doesn’t work, not in use or don’t have</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>64%</td>
<td>34%</td>
<td>2%</td>
</tr>
</tbody>
</table>


Examples of RIBS Buildings

Bidyadanga RIBS

Yungnora RIBS
Primary Channel for Government Messaging to First Nations Audiences.
Recognise the First Nations broadcasting and media sector as the preferred channel for First Nations targeted information campaigns.

THE ISSUES
1. The delivery of First Nations targeted government information campaigns through non-First Nations organisations with limited understanding of effective messaging for First Nations audiences.
2. The diversion of campaign fees away from First Nations broadcasters and media organisations.

The First Nations broadcasting and media sector has a strong record for effectively delivering information campaigns. This strength lies in its:

- Capacity to produce and/or customise campaigns that align with local cultural protocols.
- Capacity to deliver campaigns in language.
- Capacity to effectively manage campaigns and produce broadcast campaign slots.
- Current audience reach to nearly 50% First Nations people.

However, with limited exceptions, information campaign management is contracted by government departments through 3rd party non-Indigenous organisations. These 3rd party organisations contract First Nations (and non-Indigenous) media organisations to deliver the campaigns, usually without production funding to adapt the content to improve local audience engagement. This results in loss of potential income and sustainability for the First Nations media organisations and reduced effectiveness of messages.

There is an opportunity to directly work with First Nations broadcasters and media organisations to implement customised messaging that will increase engagement and impact. Identification in Australian Government policy of First Nations broadcasters as the primary providers of First Nations focused information campaigns is needed to effect this opportunity.

Budget request: Budget neutral

IRCA calls on the Australian Government to establish a policy identifying First Nations broadcasters and media organisations as the provider of government First Nations focused information campaigns, including production, customisation and distribution.

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OUR MEDIA MATTERS CALL FOR ACTION 7

OUR MEDIA IS LOCAL & CONNECTED  
June 2018
Primary Channel for Government Messaging to First Nations Audiences.
Recognise the First Nations broadcasting and media sector as the preferred channel for First Nations targeted information campaigns.

First Nations broadcasting and media locations
- 103 Remote Indigenous Broadcasting Services
- 26 regional and urban radio services
- 8 Remote Indigenous Media Organisations
- 1 national radio news service
- 1 public TV broadcaster
- 1 community TV broadcaster

First Nations broadcasting and media reach
Remote, Regional and Urban radio services reaches:
- Around 320,000 Aboriginal and Torres Strait Islander persons, including around 101,000 very hard to reach people in remote Indigenous communities.
- Approximately 47% of the Australian Aboriginal and Torres Strait Islander population.

First Nations radio listenership
- 32% Nationally
- 20% Urban
- 24% Regional
- 63% Remote
- 80% Very Remote

Sources of government information

<table>
<thead>
<tr>
<th>Source</th>
<th>Very Remote</th>
<th>Remote</th>
<th>Regional</th>
<th>Urban</th>
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<tr>
<td>Local First Nations radio</td>
<td>69%</td>
<td>39%</td>
<td>13%</td>
<td>12%</td>
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<tr>
<td>Internet</td>
<td>44%</td>
<td>49%</td>
<td>56%</td>
<td>48%</td>
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<td>Newspaper</td>
<td>35%</td>
<td>31%</td>
<td>18%</td>
<td>23%</td>
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<tr>
<td>Posters</td>
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</tr>
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<td>Public meetings</td>
<td>49%</td>
<td>25%</td>
<td>8%</td>
<td>9%</td>
</tr>
</tbody>
</table>

2 Ibid
Preserve Archives. Conserve, preserve and maintain First Nations Archives to sustain culture and language and create meaningful employment.

THE ISSUE

The unique and culturally important media archives of First Nations broadcasting and media organisations are at risk of loss due to the unavoidable deterioration of magnetic tape and the lack of resourcing for digitisation and archive management.

There is now consensus among audiovisual archives internationally that magnetic tape that is not digitised by 2025 will in most cases be lost forever.

First Nations media organisations have been making audio and video recordings in First Nations communities since the early 1980s with a significant component of their archives in magnetic tape format. The recordings are held by these organisations in a range of formats and under a range of environmental and storage conditions. The cultural importance and sensitivity of the content necessarily means that the collections need to be maintained on-country under the custodianship of cultural law keepers. On-country archiving work is more cost-effective, enabling local decision-making about access and media handling, and identifying cultural metadata for cataloguing.

Stretching from the early 1980s through to the present the collections provide an unbroken record of language usage, cultural knowledge, traditional skills, community events, family histories and oral histories. The collections have a high value for education, cultural identity, language teaching, cultural and linguistic heritage, and for researchers into First Nations media history.

The collections are important for the provision of culturally meaningful employment for First Nations people living in remote communities, and have the potential, with additional resourcing, to expand employment. Preservation and enhancement of the remote First Nations audiovisual collections is a vital activity for the cultural heritage and well being of local communities and as a contribution to the Indigenous cultural heritage of the nation.

A digitisation program, including collection management support, training and digitisation equipment, is urgently needed to enable the digitisation of significant media in the collections. There are over 30 organisations that would benefit from the provision of archiving funding.

IRCA has led the development of the National Plan for Preserving First Nations Audiovisual Collections. The Plan has broad support from First Nations media organisations and partners. Progress has been made on methods and standards. However, digitisation progress has been hampered by lack of funding for the equipment, software, training, employment and support needed to manage digitisation and preservation on-country.

IRCA calls on the Australian Government to fund a coordinated funding program over 5 years to enable digitisation of high priority items in First Nations media collections.

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Budget request: $2 million per annum over 5 years. $10 million total

OUR MEDIA IS CULTURALLY APPROPRIATE

June 2018
Preserve Archives. Conserve, preserve and maintain First Nations Archives to sustain culture and language and create meaningful employment.

National Plan for Preserving First Nations Audiovisual Collections

In response to concerns about the loss of First Nations archives, the Indigenous Remote Communications Association initiated a Reference Group in October 2013 of First Nations representatives and major State/Territory/Australian collecting agencies to work towards the development of a Plan that would set the pathway for ensuring that the significant cultural and language resources held in the collections is not lost to the communities or the nation.

The Reference Group's work during 2014 resulted in the development of the National Aboriginal and Torres Strait Islander Audiovisual Collections Plan and its release in November 2014. The Plan can be located at https://irca.net.au/projects/archiving-project/about-archiving-plan

Where are the Collections?

First Nations audiovisual collections are located across remote, regional and urban Australia. Examples of the collections are:

1. **The collections of the Remote Indigenous Media Organisations (RIMOs).** RIMOs coordinate Remote Indigenous Broadcasting Services, also known as BRACS. RIMOs provide coordination services to 106 RIBS and media support to another 30 remote communities. The RIMOs are:
   - Central Australia Aboriginal Media Association (CAAMA). Alice Springs, NT
   - Ngaanyatjarra Media (NG Media). Irrunytju, WA
   - Pilbara and Kimberley Aboriginal Media (PAKAM). Broome, WA
   - Pintupi Anmatjerre Warlpiri Media (PAW Media). Yuendumu, NT.
   - Pitjantjatjara Yankunytjatjara Media (PY Media). Umuwa, NT
   - Queensland Remote Aboriginal Media (QRAM). Cairns, Qld.
   - Top End Aboriginal Bush Broadcasting Association Australia (TEABBA). Darwin, NT.
   - Torres Strait Islander Media Association (TSIMA). Thursday Island, Qld.

2. **The collections of regional and urban radio stations** such as:
   - 6DBY Derby.
   - Koori Radio.
   - Noongar Radio.

3. **The collections of specialist remote community museums and cultural centres** such as:
   - Buku-Larrnggay Mulka Centre. Yirrkala, NT.
   - Kanamkek-Yile Ngala Museum. Wadeye, NT.

4. **Specialist organisations and programs** working directly with remote communities to build and further develop remote audiovisual collections. These include:
   - Ara Irititja Archival Project.
   - Community Stories program of the Northern Territory Library.
   - Living Archive of Aboriginal Languages ARC project.
   - Strehlow Research Centre. Alice Springs.
Annual Content Production Fund. Fund an annual and competitive content production fund for First Nations broadcasters and media producers.

The capacity for content production in the sector, other than for live radio shows, has been significantly compromised by:

- The loss of video content funding through changes to the Indigenous Broadcasting Program in 2007;
- Overall loss in content production capacity through inadequate funding under the Indigenous Advancement Strategy for broadcasting, and through the Community Broadcasting Foundation.

Content production is vital to the preservation and maintenance of First Nations language and culture. The 2017 Social Return on Investment Study found that First Nations broadcasting services are “community assets that contribute to strengthening culture, community development and the local economy.” First Nations produced media (radio, video, music, multimedia) also has a broader role beyond First Nations audiences. It is a strong force for enhancing understanding of First Nations language, culture and communities across the wider Australian society.

Alternative sources of funding for First Nations media content, beyond NITV for video content, are limited. Local producers are unlikely to have the level of broadcast credits required for funding through screen agencies. The VAST satellite delivered community TV service, Indigenous Community TV, is largely dependent on contributed content from First Nations media producers and does not itself have a content development fund. Similarly, IRCA’s IndigiTUBE web media distribution platform (currently being redeveloped) has First Nations and non-Indigenous audiences, but does not itself have a content development fund.

An annual competitive funding pool would enable increased production outputs, improved production values, and opportunities for integrated training of First Nations media producers and industry placements.

IRCA calls for the funding of an annual competitive First Nations content development fund open only to First Nations broadcasters and media producers and managed through an agreed funding agency.

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Budget request: $2 million per annum
Annual Content Production Fund. Fund an annual and competitive content production fund for First Nations broadcasters and media producers.

First Nations Broadcasting and Media Producers

- 103 Remote Indigenous Broadcasting Services
- 26 regional and urban radio services
- 8 Remote Indigenous Media Organisations
- 1 national radio news service
- 1 public TV broadcaster
- 3 community TV broadcaster (ICTV, Goolarri, Larrakia)

Sector Distribution Platforms

- Indigenous Community Television
  ICTV is a not for profit First Nations organisation that delivers cultural and community video content to remote Aboriginal and Torres Strait Islander communities around Australia, and to any VAST eligible location. ICTV enables the sharing of cultural stories, song and dance, language and essential information through two accessible platforms – a satellite delivered television service and an on-demand internet-based service (ICTV Play). ICTV Play can be viewed at https://ictv.com.au/

- IndigiTUBE
  IndigiTUBE is managed by the Indigenous Remote Communications Association. Currently it provides streaming radio services for First Nations radio services, smartphone apps for those services, and music streaming. IndigiTUBE has no content development role or funding. IndigiTUBE is located at https://www.indigitube.com.au/

- National Indigenous Television (NITV)
  NITV is delivered via free to air TV, VAST and pay TV. NITV was relocated to SBS in 2012. It has a limited content production fund that is aimed at content relevant over a number of audiences.

- Local First Nations media producer websites, viewing rooms and other distribution modes
  First Nations media producers have a variety of distribution platforms available locally including video on demand through websites, cultural archive viewing rooms, DVD and CD distribution, USB shares, YouTube and in some limited cases through community WiFi.

- National Indigenous Radio Service (NIRS)
  NIRS is a national service provided from a hub station sited in Brisbane. It aggregates material from and for First Nations media organisations. First Nations media organisation radio shows can be scheduled on the NIRS service, allowing other First Nations radio organisations to include NIRS programming within their own scheduling. NIRS does not have any content funding for First Nations media organisation content development.

Review of Australian Government Investment in the Indigenous Broadcasting and Media Sector 2010

Recommendation 8 (3rd dot point p14):
The IBP funding arrangements be restructured to establish an Indigenous content and project fund of $5 million a year, with funds allocated annually on a competitive basis for purposes including content creation, innovative broadcasting applications, urgent capital equipment and training.